

2020 Constellation Award

1. SOCAP Australia Constellation Award - 2020 Nominations/Applications

The SOCAP Australia Constellation Award acknowledges an experienced team within the SOCAP membership which has made a significant contribution to improving the status of consumer affairs, complaint prevention or complaint handling within their business or industry going above and beyond their job description within an organisation and industry.

Nominations are welcome from Business, Government and non-government sectors.

Nomination process

This year the nomination application process is more creative and you can nominate using the application form on the website, as well as other creative mediums to illustrate your individual style. Nominations will be accepted via a video or power point display, if this supports the reasons each nominee is applying for an Award. Any application type will be accepted, as long as each nomination meets the criteria as set in the nomination forms for each award. Check the website for details. If a video application is used, your video nomination should be less than two minutes duration. Please note, finalists in each category may be asked to submit a video for promotion at the awards presentation, or SOCAP may undertake to deliver this video for presentation, so as to illustrate the work of finalists entries.

Please contact the SOCAP Australia office directly if you have any questions - phone 02 9167 8119 or email: socap@socap.org.au.

Nominations close 30 June 2020

* 1. Nominee Name:

* 2. Position:

* 3. Organisation

* 4. Email address:

* 5. Phone Number:

* 6. Nominator's Name:

* 7. Nominator's Title:

* 8. Nominator's Phone Number:

* 9. Nominator's email:

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2. Section: SOCAP Australia Constellation Award Application/Nomination

* 1. Pre requisites:

In order to be eligible for consideration for the SOCAP Australia Constellation Award please confirm that the nominee:

Is a current financial SOCAP Australia member OR your/their manager is a current financial named SOCAP Australia individual or corporate member

Some team members have worked 5 years or more within consumer affairs / complaints industry

Is able to provide written testimonials from at least one member of the industry to support this nomination (see below)

*2. Tell us how the nominee has: Excelled in their role

*3. Tell us how the nominee has: Contributed to outstanding service delivery

* 4. Tell us how the nominee has: Added value to your organisation

* 5. Please provide further supporting information such as metrics, methods and measures to support the nomination as may be required for each of the key achievements above.